

Exhibit A

comcast.

TECHNICIAN 7837	JOB DESCRIPTION F/G	JOB 851-339
SALES REP	ORDER NUMBER	PRINT DATE

SERVICE NAME AND ADDRESS MARTIN, NICHOLAS [REDACTED] CH 1C 6063 REQUESTOR	HOME PHONE 630-3271	DATE 7-27-10	TIME 7-10	UNITS	CATG.	REPRINT
	WORK PHONE	CUSTOMER NUMBER	CALL FIRST			PRINT ID
ORDER REASONS						
ACC # [REDACTED] /IP. [REDACTED]						

001596BC [REDACTED]

PHONE #
773-[REDACTED]

TAP- PORT
2G 2
H 14.4
L 12.0

MER 34.28
BER 4.40E-03
1.124E+09
UP 46.5
DN 12.
SNR 35.

711 = 15.2

USERNAME
[REDACTED]PASSWORD
[REDACTED]NO DAMAGE
TO
PROPERTY

A Mh Mats

levels	Tap	GB	CPE	TAG NO.	TROUBLE CALL REASONS
High	13.4	M/D	2	TAG NO. 7547826	
Low	109		2	TAG NO.	
COMPLETION		WE'RE ON TIME		COMPLETE CODES	CLI LEVELS
DATE	IN TECH	START	STOP		
7-27-10	7837	8:12	9:20	CI- G5B	
VOD Test	N/A	Welcome Kit	N/A	Cable Guard (In Home Wiring Maintenance) is available for a monthly fee. Accept <input type="checkbox"/> Decline <input type="checkbox"/> Customer Initials	
WORK DESCRIPTION					

By signing below, I represent that I am at least 18 years old; I am the owner of, or tenant in, the premises at the above address and that the installation, repair or other work provided has been satisfactorily completed. If this Work Order relates to the initial installation of service, I acknowledge receipt of Comcast's Welcome Kit(s) which contain the Comcast subscriber agreement(s), the Comcast subscriber privacy notice(s) and other important information about the service(s). I agree to be bound by the Comcast subscriber agreement(s) which constitute the agreement between Comcast and me for the service(s). If other non-installation work was provided, I agree to continue to be bound by the current Comcast subscriber agreement(s). I authorize Comcast to obtain a credit report from a consumer credit agency in connection with the provision of the service(s) I am receiving.

IF I SUBSCRIBE TO COMCAST DIGITAL VOICE, I ACKNOWLEDGE MY RECEIPT AND UNDERSTANDING OF THE 911 NOTICE ON THE BACK.

9/16/11 [REDACTED]

[REDACTED] 7/27/11